

SRV QUESTIONNAIRE

Consumer/Resident Name:

Location:

Date:

Community Services

Aged Care Services

To appropriately plan care and activities for a person, it is essential that you "know" the person. This template is to assist you to "get to know" the person for whom you care. You may not be able to answer all of these questions initially but over a period of time this information should be gathered and recorded.

Use this template of questions 30 days after admission, each time a case conference or care plan review is conducted regarding a Consumer or Resident. It is not anticipated that answers will be recorded on this sheet. It is to be used as a guide. Other members of staff may know the answers to some aspect of some questions. Teamwork is the key.

Questions that provide one basis for clarifying and organising one's understanding of another person's history, situation, and needs:

1. What relationship does this person have with his/her natural family? at present? throughout his/her life?
2. What set of roles does this person have in his/her community? How have these roles changed over the last few years?
3. Who are this person's friends? What sort of things does she/he do with them?
4. What relationships does this person have with people who don't have identified handicaps (eg- neighbours, church members, co-workers, etc)?
5. What contributions does the person make to other people's lives?
6. What are this person's greatest competencies? Which of the person's skills and attributes are needed and wanted by others?
7. How do members of the public respond to this person? Is he/she vulnerable to any negatives stereotypes? How does this person presently manage potentially stigmatising characteristics?
8. What has this person's life experiences been like?
 Where has he/she lived?
 What sort of work has she/he done? Where was he/she at school and what sort of education has he/she had? What have his/her experiences prepared him/her for?
 Has this person missed any important common life problems?

9. What future does this person look forward to? What are his/her dreams and aspirations?
10. What sort of decisions does the person make? Which values does this person seem to relate to in making decisions?
11. What does this person enjoy doing?
12. What does this person like doing least?
13. How have professionals and others described the person's needs in the past and now? Which labels and explanations have been used and what consequences have these labels had on the person?