



**Alzheimer's**  
QUEENSLAND

## **AQ Ipswich Multi Service Centre**

**Providing a restorative and wellness approach  
enabling older people to remain at home and  
engaged within their communities**

**24 hours, 7 days a week**

**An Approved Aged Care Provider**



**Our AQ Ipswich Multi Service Centre, which operates from two beautiful Queenslander-style cottages located on Chermside Road, East Ipswich, offers homely and secure respite 24/7.**

**Our homes are suitable for all Older Australians, including people with a diagnosis of dementia, who are seeking opportunities for social and community engagement.**

**We also offer centre-based and in-home respite care, which gives carers and families a break to recharge and attend to daily life, safe in the knowledge their loved one is being well looked after.**



### **Centre-based respite & social support**

Accessed hourly or daily, our respite services provide social interaction for our clients, and a break for their carers. Our clients participate in social and meaningful activities, small group outings, community functions and local clubs, all tailored to meeting the interests of each individual.

We also offer our clients assistance with shopping and medication management.

### **Overnight & emergency respite**

Families may access respite for up to a week. All meals and activities are provided through our Centre, and can be arranged at relatively short notice.

### **Working Carers-Qld Health**

Carers seeking employment, volunteering or work while caring for a loved one of any age with a formal or probable diagnosis of dementia and/or neurodegenerative condition are eligible for support from Queensland Health.

We are able to provide in home support to help your loved one get ready for respite, transport to and from respite and provide respite care both in a centre and community setting.

Services are available 6am to 8pm from Monday to Sunday. No referral required.

### **In-home respite & personal care**

We can provide a companion in the comfort of a client's own home for a short period of time while the carer takes a break. Personal hygiene, dressing or meal preparation can also be provided by one of our highly qualified staff.

### **Allied health**

Funded allied health services, such as at home occupational therapy, physiotherapy, podiatry and speech therapy are available to clients in the local area and aim to maintain, or restore wellness and independence.

### **Home maintenance**

For those who qualify for services under the Commonwealth Home Support Program or Community Care Services Queensland, we can provide basic home maintenance, ensuring a safe home environment. This may include garden care, rubbish removal and minor home repairs and maintenance

### **Home care package**

With an ACAT assessment, a package can be provided according to the needs of each individual.

#### **Services include:**

- ✔ Nursing
- ✔ Personal support
- ✔ Domestic assistance
- ✔ Medication prompts
- ✔ Meal preparation
- ✔ Social support
- ✔ General maintenance
- ✔ Gardening
- ✔ Wellness
- ✔ Reablement

### **Residential**

AQ own and operate several beautiful aged care residences. When the time is right to look at this option, please contact us to discuss any questions you may have.

## Carer education & support

We run Carer Support Group Meetings, offering carers a valuable way to obtain information and receive support from staff, guest speakers and other carers. We also provide library services, education and information sessions, telephone support groups and a 24/7 Dementia Help Line – 1800 639 331.

## Referrals

We accept referrals from family or friends, medical practitioners, nurses and any other members of the community. AQ can support you through the process to obtain a My Aged Care referral.

## Fees

As per Government guidelines, most services under the Commonwealth Home Support Programme (CHSP) incur client contribution. Client contribution is determined based on service type, service day and time.

## Additional AQ services

We understand you or your loved one's needs may change over time, and you can contact us to discuss other options including home care packages, residential services and more.



## Contact Us

83-85 Chermside Road,  
East Ipswich QLD 4305

07 3812 2253 or 1800 639 331

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