

# **Garden City Aged Care Services**

# **Application for Admission**

RNC-F-257A	
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This is an application for you to apply to enter Garden City Aged Care Services. (Referred to as our "Service").

Please read this application carefully. The information you provide with this application will help us determine if we can provide the care and services, you need and is necessary for us to determine your likely fees and charges.

This is not an offer of a place at our Service. We do not guarantee that as a result of completing this application we will be able to offer you a place at our Service or that all of the types of room you might inspect at the Service will be available when you wish to enter the Service.

This application is retained by the Service and is not provided to the Department of Social Services, Department of Veteran Affairs, Department of Human Services, Centrelink, or any other Government Agency.

If you wish to apply for admission to a residential aged care service, you must first obtain approval from the Aged Care Assessment Team. If you wish to have an assessment undertaken to determine whether you are eligible to obtain financial assistance to help pay for your care and accommodations costs, you should contact the Department of Social Services.

Further information is available on the My Aged Care website at <u>www.myagedcare.gov.au</u>.

Telephone 1 800 200 422

## **Application for admission**

This application requires that you provide the following:

- 1. Personal information.
- 2. Information about your financial position that is necessary for us to determine your likely Fees and Charges.
- 3. Accommodation information We have **attached** a Schedule of Fees and Charges that sets out the price we can charge for the rooms in our Service. The Fees and Charges in the Schedule attached are correct at the time we provide the application to you but are subject to change. You must make a choice about how you want to pay for your accommodation within 28 days after you enter the Service and we have included the form we will require you to execute after you enter the service to make that choice.
- 4. A Statutory Declaration stating that the information you provide to us in this application is true and correct.

If we can offer you a place and you decide you wish to enter the service, you will need to sign a resident agreement. We have attached a sample copy of our Resident Agreement and a completed version of which you will need to sign prior to admission. The Resident Agreement outlines your and our rights and responsibilities if you enter our Service.

The financial information you record in this application should accompany or be used in completing a 'Request for an Assets Assessment' or Income Assessments form (if necessary) to the relevant Agency (Department of Human Services, Centrelink, or Department of Veteran Affairs). This will enable Centrelink or Department of Veteran Affairs to work out how much you need to contribute to the costs of your care and accommodation. If you do not wish to provide us with any financial information you do not have to but if you do not provide that information, we will need to charge you the maximum amount permissible under the *Aged Care Act 1997* (Cth) for your care and accommodation.

We will comply with the provisions of the *Privacy Act 1988* (Cth) and the Australian Privacy Principles in dealing with the information you provide to us with this application. The information we collect may be used for any purpose that is directly related to our functions or activities as an aged care provider or as otherwise permitted at law. For more information on how we handle your personal information, you may review the Privacy Policy and Collection Statement. Both of these documents are available at our Service.

A decision to enter a nursing home is a significant decision. We encourage you to seek independent legal, financial, and other advice about the nature and effect of this application, the Resident Agreement and living in the Service.

If you wish to proceed, please complete the forms, and provide all of the information we have requested in this application and return it to us at:

Garden City Aged Care Services 33 Tryon St UPPER MT GRAVATT QLD 4122 07 3349 0110 E: gcrh@alzqld.org.au

## Checklist

Before you submit this application, please check you have provided us with all the information we need.

Have you provided all of the following?					
	Step 1 - Personal Information				
1	Your personal details				
2	Your representative's details (if any)				
3	Your billing contact				
4	Details of who we should contact about this Application				
5	Your pension and benefit details (if any) (with a copy of your Pension card)				
6	Your medical details				
7	Details of the care and services you currently receive (if any)				
8	Your present living arrangements				
9	A copy of your Aged Care Assessment Team approval				
	Step 2 - Financial Information				
10	Have you received a Centrelink or Department of Veteran's Affairs means (income and assets) assessment? (please provide a copy)				
11	Details about your assets				
12	Details about your annual income				
	Step 3 - Accommodation Information				
13	Have you reviewed our Schedule of Fees and Charges?				
14	Have you read the Choice of Accommodation Payment Method Form? You must make a choice about how you want to pay for your accommodation within 28 days after you enter the Service.				

Step 4 - Other				
	Have you read the Additional Information section?			
Step 5 – Statutory Declaration				
	Have you signed the Statutory Declaration confirming the information provided is accurate and true?			

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# Step 1 - Personal information

## Your (Applicant) details

Surname			
Given name			
Gender	🗌 Male	Female	
Date of birth			
Age (years)			
Current Address			
	Married	I	Single
Marital status	De-Facto		Separated
	Divorced		Widow
Country of birth			
Are you an Australian Citizen?	Yes No		
Preferred language(s)			

## Your representative's details

Have you appointed a person to act on your behalf?	Yes	□ No
Does the person have an Enduring	Financial	Yes
Power of Attorney or Guardian or Administrator?	Health:	Yes
	Please provid Guardian arr	de copy of the POA or EPOA, or Administrator and rangements
Surname		
Given Name		
Address		
Telephone		
Mobile		
Email		

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## Billing contact (Please write "as above" if same as representative)

Surname	
Given Name	
Relationship to you	
Address	
Telephone	
Mobile	
Email (statements will be emailed to this address)	

## Who should we contact regarding your application?

Please write "as above", if same as representative's details

Surname	
Given Name	
Relationship to you	
Address	
Telephone	
Mobile	
Email	

#### Pension and benefit details

Please provide a copy of your Pension Card (if applicable)

Do you hold an Australian Pensioner Concession Card?	Yes	No	
	If <b>yes</b> , indicate type		
	🗌 Age	🗌 DVA	Disability
	🗌 Blind	🗌 Widow	Overseas
What is your pension number			
Is it a full or part Pension?			

Are you an Australian ex-prisoner of war?	🗌 Yes	No
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#### **Medical details**

Full medical details will be required on admission

Who is your current General Practitioner / Medical Professional?	
GP name and/or Practice name	
Telephone	
Address	

## **COVID-19 details**

Have you received any COVID-19 vaccinations?	
First Dose - date received	
Second Dose – date received	
Booster Dose – date received	
Vaccination Type	

## **Current Services**

Do you currently receive or have you	Home Care Package	Commonwealth Home Support Program
received any of the following	NDIS Services	Residential Aged Care
If <b>yes</b> , to any of the above, please advise who provides the services		
Provider Name and contact		
Address		

## Present living arrangements

	Living with Family	🗌 Own House/unit
Present living situation	Rented Accommodation	Respite at Aged Care Service
	Hospital	Resident at Aged Care Service
Comments		

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Smoking status	Smoker	Non-smoker

## Aged Care Assessment Team approval

Do you have an approval for residential	Yes No
aged care from the Aged Care Assessment Team?	If <b>yes</b> , please provide a copy of the approval and select one of the following:
	Respite Care Permanent Care

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## **Step 2 - Financial Information**

#### **Overview**

#### If you are applying to receive respite care, you do not need to complete this section of the Application.

The information we have requested is necessary for us to determine your likely fees and charges.

If you are applying for an income and asset test with the Department of Human Services, you will be required to complete and lodge the relevant form with them. The Department will make an assessment on your ability to contribute to the cost of your care and accommodation.

You are not required to apply for an income and asset test before entering our Service. However if you do not apply for an income and asset test, we will need to charge you the maximum amount permitted under the *Aged Care Act 1997* (Cth) for your care and accommodation which is set out in the attached Schedule of Fees and Charges.

If you ask us, we can provide you with an estimate of the maximum amount we can charge you for care and accommodation. We cannot advise you of the exact amount you will be required to pay until the Department has completed the assessment of your ability to contribute to the cost of your care and accommodation.

Please ensure all questions are answered and that you do not leave any blank spaces. Please also make sure you sign the Statutory Declaration at the end of this application form.

#### Your means (income and assets) assessment

	Yes	🗌 No
Have you completed the Centrelink/Services Australia or Department of Veteran's Affairs means assessment? (Calculation of your Cost of Care Form SA486)	Please provide resulting letter confirming fees	you received

#### Your assets

Have you owned your own home within the last two years?	Yes	🗌 No
Do you currently own your home, either by yourself or with others?	Yes	🗌 No
If <b>yes</b> , do any of the following people reside with you	u?	
Spouse	Yes	🗌 No
Dependent child	Yes	🗌 No
Carer (for more than 2 years) ( <i>eligible for pension or income support</i> )	Yes	🗌 No
Close relative (more than 5 years) ( <i>eligible for pension /income support</i> )	Yes	🗌 No
What is the estimated value of your home, less any liabilities such as a mortgage or the value of another person's interest?		
Do you own any other real estate?	Yes	🗌 No
What is the estimated value of that real estate, less any liabilities such as a mortgage or the value of another person's interest?	\$	
(Please provide a real estimate and any supporting documentation)		

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*What is the value of your furnishings and personal effects? * Value taken to be \$5,000 if there is no evidence of another value.	\$
Please estimate the value of any other assets as listed (if applicable)	
Bank, building society or credit union accounts	\$
Cash, term deposits, loans, and debentures	\$
Motor vehicles, caravans, boats, trailers	\$
Shares	\$
Managed investments, bonds, and trusts	\$
Investment collections	\$
Superannuation funds realisable as a lump sum	\$
Other: ( <i>please specify</i> )	\$
If you have given away any assets in the last 5 years, please estimate the value of those assets.	\$
TOTAL	\$
LESS Loans and other debts	-\$
TOTAL VALUE OF ASSETS	\$

\*Married/De facto couples need only declare 50% of their assets.

## Your annual income

Aged pension		\$
Other pension		
Superannuation (net)		\$
Dividends (net)		\$
Bank account interest		\$
		\$
Provide details of any other income you receive (Net)		\$
TOTAL ANNUAL INCOME		\$

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## Step 3 - Accommodation Information

### **Schedule of Fees and Charges**

Outlined below is our Schedule of Fees and Charges that sets out the price we can charge for the rooms at Garden City Aged Care Services. The Fees and Charges are correct at the time we provide the application to you but are subject to change.

Florence Court and Elizabeth Court - single rooms (non-secure)				
Refundable Accommodation Deposit	\$550,000 or			
Daily Accommodation Payments	\$123.11*			
A combination of both (for example):				
Refundable Accommodation Deposit	\$275,000 AND			
Daily Accommodation Payments	\$61.55*			
Palm Court - single rooms (secure):				
Refundable Accommodation Deposit	\$550,000 or			
Daily Accommodation Payments	\$123.11* or			
A combination of both (for example):				
Refundable Accommodation Deposit	\$275,000 AND			
Daily Accommodation Payments	\$61.55*			

A refundable accommodation deposit is paid as a lump sum amount. A daily accommodation payment accrues daily and is paid monthly. A combination payment includes both a partial lump sum accommodation payment and daily accommodation payments.

Further information about the Fees and Charges you will pay for your accommodation and services at the Service is available on our website and the My Aged Care website.

'\* Using the maximum permissible interest rate as prescribed under the Aged Care Act; currently 8.17%

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#### **Choice of Accommodation Payment Method**

You can choose to pay the Accommodation Payment or Accommodation Contribution for your accommodation at the Service by one of the following methods:

- (a) Daily Payments;
- (b) a Refundable Deposit;
- (c) a combination of a Refundable Deposit and Daily Payments; or
- (d) a combination of a Refundable Deposit and Daily Payments with Draw Downs.

You must make a choice about how you want to pay for your accommodation within 28 days after the Entry Date.

If you choose to pay a Refundable Deposit, then you do not have to pay the full Refundable Deposit amount before six months from the Entry Date.

#### Acknowledgment by the you (or your Representative)

I acknowledge that:

- (a) I understand the nature and effect of making a choice about how I wish to pay for my accommodation.
- (b) I have made this choice freely and voluntarily and without any influence from the Approved Provider.
- (c) I do not have to make this choice before the Entry Date.
- (d) After payment of the Refundable Deposit I will retain assets of more than \$61,500.

#### Choice of payment

I confirm that I wish to pay my Accommodation Payment or Accommodation Contribution as follows:

Options		Select One	Refundable Deposit	Daily Payment
Option 1 –	Refundable Deposit		\$	
Option 2 –	Daily Payments			\$ per day
Option 3 –	Combination of Refundable Deposit and Daily Payment		\$	\$ per day
Option 4 –	Combination of Refundable Deposit and Daily payment with Draw Downs		\$	\$ per day

Signed by the Care Recipient or Care Recipient's Representative:

Signed: ..... Date:....

First Name: ...... Surname: .....

#### **Step 4 - Additional Information**

Within 7 days of receipt of a written request from you, we will provide you with information and documents set out in the Act about our compliance, storage and use of Refundable Deposits and Accommodation Bonds for the previous financial year of when you enter into a Resident Agreement.

If your Accommodation Payment or Accommodation Contribution includes payment by Refundable Deposit, then in addition to the above, we will also provide you with a copy of your entry in the refundable deposit register made in accordance with the *Aged Care Act 1997* (Cth).

If you become a permanent resident of our facilities this information outlined above, will be provided to you on an annual basis as in accordance with the Fees and Payments Principles 2014 (No 2).

Any overpaid accommodation payments or contributions will be refunded in accordance with the Fees and Payments Principles 2014 (No 2).

The refundable accommodation deposit will be refunded within the timeframes prescribed under the Aged Care Act.

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## Step 5 – Statutory Declaration

I .....do solemnly and sincerely declare that the information I have included in this application is true and correct and I acknowledge that:

- (a) I have received a copy of the Resident Agreement, the Privacy Policy and information about the maximum amount the Service can charge me for a room or part of a room.
- (b) I have read the information in this application, the Privacy Policy and all information provided to me by the Approved Provider in relation to costs of living at the Service.
- (c) I understand:
  - (i) the nature and effect of this application;
  - (ii) my rights and responsibilities with respect to privacy and the reasons why my information must be collected;
  - (iii) I am not obliged to provide any information requested of me, but if I do not provide that information the Service will need to charge me the maximum fees and charges permitted under the Act; and
  - (iv) the Maximum Accommodation Price that is payable for a room or part of a room is the amount as set out in the information available on the website for the Service, My Aged Care website and the Schedule of Fees and Charges given to me by you.
- (d) I have been advised to seek independent legal and financial advice about the nature and effect of this application, the Resident Agreement and living in the Service and I have had an opportunity to do so.
- (e) I have been given the opportunity to inspect the Service.
- (f) If I have executed the Choice of Accommodation Payment Method Form, I have done so freely and voluntarily and without any influence from the Approved Provider.
- (g) I have not received or relied upon any representations or promises that are not set out in the Agreement or this document.
- (h) If I am signing this as the Care Recipient's representative, I state that I am duly appointed according to law with the authority and capacity to bind the Care Recipient.
- (i) I understand that a person who intentionally makes a false statement in a statutory declaration is guilty of an offence under section 11 of the *Statutory Declarations Act 1959* (Cth), and I believe that the statements in this declaration are true in every particular.

Signature of declarant.....

.....

declared at.....

Full name, qualification, and address of person before whom the declaration is made

Signature of person before whom the declaration is made

#### A statutory declaration under the Statutory Declarations Act 1959 may be made before-

a person who is currently licensed or registered under a law to practise in one of the following occupations:	Magistrate		
Chiropractor	Member of the Institute of Chartered Accountants in Australia, the Australian Society of Certified Practising Accountants, or the National Institute of Accountants		
• Dentist	Member of:		
Legal practitioner	the Parliament of the Commonwealth; or		
Medical practitioner / Nurse	<ul> <li>the Parliament of a State; or</li> </ul>		
• Optometrist			
Patent attorney			
Pharmacist	a local government authority of a State or Territory		
Physiotherapist	Minister of religion registered under Subdivision A of Division 1 of Part IV of the <i>Marriage Act 1961</i>		
Psychologist	Notary public		
Trade marks attorney	Permanent employee of the Australian Postal Corporation with 5 or more		
Veterinary surgeon	years of continuous service who is employed in an office supplying postal services to the public		
A person who is enrolled on the roll of the Supreme Court of a State or Territory, or the High Court of Australia, as a legal practitioner (however described); or	Marriage celebrant registered under Subdivision C of Division 1 of Part IV of the <i>Marriage Act 1961</i>		
Agent of the Australian Postal Corporation who is in charge of an office	Master of a court		
supplying postal services to the public	Member of Chartered Secretaries Australia		
Australian Consular Officer or Australian Diplomatic Officer (within the	Member of Engineers Australia, other than the grade of student		
meaning of the Consular Fees Act 1955)	Member of the Association of Taxation and Management Accountants		
Bailiff	Member of the Australasian Institute of Mining and Metallurgy		
Bank officer with 5 or more continuous years of service	Member of the Australian Defence Force who is:		
Building society officer with 5 or more years of continuous service	an officer; or		
Chief executive officer of a Commonwealth court	a non-commissioned officer within the meaning of the Defence Force		
Clerk of a court	Discipline Act 1982 with 5 or more years of continuous service; or		
Commissioner for Affidavits	a warrant officer within the meaning of that Act		
Commissioner for Declarations	Permanent employee of:		
Employee of the Australian Trade Commission who is:	the Commonwealth or a Commonwealth authority; or		
<ul> <li>in a country or place outside Australia; and</li> </ul>	a State or Territory or a State or Territory authority; or		
<ul> <li>authorised under paragraph 3 (d) of the Consular Fees Act 1955; and</li> </ul>	a local government authority;		
<ul> <li>exercising his or her function in that place</li> </ul>	with 5 or more years of continuous service who is not specified in another item in this list		
Employee of the Commonwealth who is:	Person before a statutory declaration may be made under the law of the State or Territory in which the declaration is made		
<ul> <li>in a country or place outside Australia; and</li> </ul>	,		
• authorised under paragraph 3 (c) of the Consular Fees Act 1955; and	Police officer		
<ul> <li>exercising his or her function in that place</li> </ul>	Registrar, or Deputy Registrar, of a court		
Fellow of the National Tax Accountants' Association	Senior Executive Service employee of:		
Finance company officer with 5 or more years of continuous service	the Commonwealth or a Commonwealth authority; or		
Holder of a statutory office not specified in in this list	a State or Territory or a State or Territory authority		
ludge of a court	Sheriff		
lustice of the Peace	Sheriff's officer		
	Teacher employed full-time at a school or tertiary institution		

#### **ROOM DESCRIPTIONS / KEY FEATURES STATEMENTS**

All our residents benefit from Alzheimer's Queensland distinctive knowledge, skills, and expertise in dementia care. Our staff undergo ongoing and regular training in dementia care to ensure that their skills are maintained and that their care reflects our underlying philosophy based on the value and individual choices of our residents.

We are a leading provider in all aspects of dementia care, and we provide specialized dementia training to services providers throughout Queensland.

Through our wellness and re-enablement approach we offer access to a range of professionals including physiotherapist, speech pathologist, occupational therapist, podiatrist, and exercise physiologist.

Everyday familiar activities are incorporated in the lifestyle program. Further to this, our unique lifestyle program offers a range of group and individual activities for residents including cooking, music programs, art appreciation, art classes, and flexibility and fitness sessions. These are provided in addition to regular shopping and dining trips, pet therapy and happy hours.

Continuing with the Association's philosophy of care, all meals are prepared on site and the home cooking allows the smells and activity to create an environment reminiscent of everyday home life and can act as a sensory cue to enhance appetite.

All rooms are equipped with a nurse call system that allows residents to call staff if needed at all times ensuring an efficient response to resident needs.

As expert dementia care specialists we understand the importance of a familiar environment for residents to enhance feelings of safety and well-being. Therefore we encourage residents to tailor their rooms with precious and treasured keepsakes ensuring memories and experiences are maximised.

The interior design and choice of colours, lighting, textures, and furnishings have been chosen with reference to the latest in dementia design studies. The design choices utilised in our common areas follow our organisations philosophy to promote choice, minimize confusion and maximise independence. These choices promote a sense of well-being and calmness and assists new residents to settle in well. Our small familiar environment mirrors the rhythms and routines of home life.

<u>Palm Court</u> offer a small, home like environment providing secure dementia care.

All are single rooms with shared bathroom facilities

The rooms are within a recently refurbished cottage that has a classic timeless interior style reflecting a boutique hotel. Residents are comforted by the elegant surrounds and familiar objects d'art. Rooms have large windows allowing in natural light and ventilation, and also views of the surrounding gardens.

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The common areas have been specifically designed to enhance quality of life and maximize health outcomes and wellbeing. The open plan of our home allows ease of physical and visual access to promote positive clinical outcomes.

Residents are encouraged and supported to continue in everyday activities such as using the home style kitchen which has been designed specifically to support people with dementia and/or reduced mobility. The open plan communal areas have been designed to optimize everyday living experiences, promoting independence and mirroring home life.

As an organization we value the identity and independence of our residents and the common areas, choice of artworks and furnishings reflect the generation and previous experience of our residents. Given the different experiences of our residents, the sitting areas have been subtly divided into warm and inviting zones that can be used as quiet areas for intimate family gatherings or for larger social activities. There is a large sun-protected outdoor entertainment area for enjoyment of the outdoors and welcoming visitors. The contemporary gardens are designed for interaction by residents and comprise vegetable,

flower, mobile gardens, as well as a chicken coop and bird aviary.

<u>Florence and Elizabeth Court</u> offer single ensuite rooms with a kitchenette. Our spacious rooms are redecorated to a high standard. This enables independent and private living, but also the size and standard of the rooms facilitates delivery of high care to meet the varying needs of our residents. All rooms are accessed via the main corridors and have access to the balcony or verandah direct from the room. Rooms have large windows allowing natural light and ventilation and views of the surrounding gardens and community. Ensuites have walk-in showers and easy access to itel to enhance independent living.

Residents of these rooms have access to communal areas including a family style lounge and dining rooms. Furniture is traditional, lightweight and evokes the everyday feel and comfort of home. The lounge area have been subtly divided into warm and inviting zones that can be used as quiet areas for intimate family gatherings or for larger social activities. Located in the lounge area is a computer hub and library.

The dining area has been designed to enhance the social and physical aspects of dining. Residents are served by the kitchen, which is adjoining to the dining room. Residents are offered a choice of meals which can encompass traditional and multi-cultural tastes. We encourage dining as a valued and social part of everyday life; however, we offer in-room dining for those who choose or need this option.

There is a large sun-protected outdoor entertainment area for enjoyment of the outdoors and welcoming visitors. There are also extensive gardens that residents are invited and encouraged to enjoy. This is supported as part of our lifestyle program.