



The AQ Health team can assist you to place equipment orders or handle referral to a modifications provider, time associated with handling these requests is charged at our hourly rate. A quote for the cost of this service would be provided prior to proceeding.

Please note AQ Health is unable to provide a guide as to the value of subsidies or rebates available on services, prescribed products, or home modifications. We do encourage all clients to obtain a quote from the builder or provider prior to pursuing works. Similarly, we cannot provide order processing and delivery times for equipment orders or modification referrals. AQ Health will provide the appropriate contact information the relevant providers to allow you to check your order or referral status.

Clients with private health insurance may be able to claim a rebate for services provided and equipment prescribed through their policy. Please note that, it is client responsibility to undertake any clarification of coverage with their provider and submit documents to their provider.

Upcoming service information:

What to Expect

AQ Health services are available both in one-on-one and group settings.

In addition to hands on care, our clinicians can also assist with identifying equipment, assistive technologies, and home modifications to keep you comfortable and well.



1800 692 743
aqhealth@alzqld.org.au
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What to expect from your first appointment

At your first appointment the attending clinician will:

- review your current concerns, medical history, and discuss your goals
- complete a functional assessment
- discuss their findings and recommendations and provide any short-term therapy that is appropriate for you.
- a comprehensive report can (if requested) be forwarded to your doctor and/or yourself
- schedule future appointments as needed and agreed

It is important during your first appointment that the attending clinician can discuss your medical history, concerns, and goals. For some clients this can be an overwhelming process, we do welcome and often encourage clients to have a support person at your first few sessions to ensure you are comfortable and to assist with completing any forms.

Our team work together to ensure they have a practical understanding of up-to-date clinical practices and will work with you to develop a treatment approach to managing your health and wellbeing.

Group Therapies

AQ Health offers a variety of group therapy services at our clinics around Southeast Queensland. Our group services are open to all funding types and require a one-on-one consultation prior to match you to the best service. If you are interested in joining these sessions, please speak with your attending clinician.

Equipment, Assistive Technology and Home Modifications

AQ Health team can assist with the prescription of and advice for therapeutic equipment, assistive technologies, and home modifications as part of our holistic approach to care.

Our clinicians can provide recommendations and advice for minor works such as grab rails inside the home, while our Occupational Therapists can assist with major works, such as ramps and functional bathroom changes.

Any recommendations or further referrals will be discussed with you at the time of assessment and a detailed report shared to allow you to seek an appropriate builder and source the items locally. Subsidy programs are available aid access to equipment and home modification. Details regarding how you can access this funding is available through:

MyAgedCare
(<https://www.myagedcare.gov.au/find-a-provider/>)

Queensland Government
(<https://www.qld.gov.au/housing/home-modifications-energy-savings>;
<https://www.health.qld.gov.au/mass>).

